

Environmental and Sustainability Policy

Introduction

Ambrose Construct Group, along with our subcontractors, is committed to the protection of the environment, including prevention of pollution by continuing to seek ways to reduce waste, reduce emissions, repair vs replace, consider the use of reclaimed and resilient materials and procure sustainably sourced and manufactured materials.

Ambrose Construct Group believes that a sustainable future must be a part of the way it carries out its business and has integrated sustainable thinking and corporate social responsibility into all its business processes and relationships. Looking after the environment and actively contributing to the communities in which Ambrose Construct Group works and lives is essential to Ambrose Construct Group's ongoing business success.

We are committed to reducing our environmental impact by embedding sustainability into our daily operations. From prioritising the use of sustainable materials in repairs to collaborating with supply chain partners who share our commitment to net-zero goals, we strive to lead by example.

Our focus includes:

- **Repair Over Replace:** Prioritising repair solutions over replacements whenever possible, to reduce waste and minimise the carbon footprint of our projects.
- **Sustainable Sourcing:** Partnering with suppliers who provide low-carbon materials and leveraging renewable energy sources across operations.
- **Innovation for Resilience:** Incorporating nature-positive designs and practices to help mitigate future environmental risks for the properties we restore.

Through delivering on our purpose, “We look after people, not just insurance claims” Ambrose Construct Group continues to drive sustainability for its clients, community and people.

As Ambrose Construct Group ultimately aims to contribute effectively to the broader industry sustainability goals, Ambrose Construct Group has aligned its Sustainability Strategy with the sustainability developments of the Insurance Council of Australia and their **Climate Change Roadmap: Towards a Net-Zero and Resilient Future**.

In mounting a response to the challenges of climate change and its impacts on the environment, Ambrose Construct Group is also committed to effectively listening to and learning from Aboriginal and Torres Strait Islander peoples' ways of knowing, being and doing. Ambrose Construct Group acknowledges and celebrates Aboriginal and Torres Strait Islanders' connection to country and the ongoing protection and custodianship of the lands and waters of this continent for thousands of years.

Purpose

The purpose of this policy is to guide Ambrose Construct Group in:

- responding to the challenges of climate change;
- integrating a philosophy of sustainability in its activities and standards;
- embedding and promoting sound environmental practices in all operations, services, and products;
- fostering responsible, sustainable, and climate-conscious decisions and behaviours at an organisational level, including among management, staff, the clients we serve, customers, the people we work with, stakeholders and suppliers.

Scope

This policy applies to all persons working for and with Ambrose Construct Group or on its behalf in any capacity, including employees, directors, officers, external consultants, third-party representatives and business partners.

For the purpose of this policy, Ambrose Construct Group relates to the group of companies operating under Insurance Building Australia Holdings Pty Ltd, the ultimate parent company and 100% owner of Ambrose Construct Group Pty Ltd, Inserve Australia Pty Ltd T/A Construct Services, FEN Australia Pty Ltd, Xtreme Clean Sanitisation & Restoration Pty Ltd, Collective Trade Services Pty Ltd and Scope IT Services Pty Ltd.

Policy Statement

Ambrose Construct Group is committed to minimising its impact on the environment, fostering sustainability, repairing past harms, and seeking improved future outcomes by:

- ❖ acknowledging and learning from Aboriginal and Torres Strait Islander peoples' ways of knowing, being and doing in caring for country;
- ❖ fostering an organisational culture of sustainability, where responsibility to the environment, climate, climate system and ecosystems is understood and put into practice;
- ❖ supporting and allowing management, staff, the clients we serve, customers, the people we work with, stakeholders and suppliers to:
 - better understand the interrelationship between their roles or activities and climate change impacts;
 - engage meaningfully with their emotional responses to climate change and its impacts;
- ❖ applying a social justice lens when considering the impacts of climate change on different or vulnerable sectors of the community and staff, the clients we serve, customers, the people we work with, stakeholders and suppliers;
- ❖ identifying, analysing, evaluating, prioritising and addressing the physical, transitional, adaptation and liability risks associated with climate change and establishing management level mandates for climate risk oversight, monitoring and reporting;

- ❖ avoiding the use of products and practices that contribute to climate change, while promoting and favouring the use of products and practices that are at a minimum climate-neutral or, as a preference, have positive impacts on the environment;
- ❖ enhancing awareness within Ambrose Construct Group and among staff, the clients we serve, customers, the people we work with, stakeholders, suppliers and the wider community about our actions in seeking to operate in an environmentally responsible manner;
- ❖ using reasonable endeavours to conduct audits and self-assessments of Ambrose Construct Group's compliance with this policy, in order to continually improve our integrated management system and responses to climate change;
- ❖ maintaining an open and honest dialogue with the clients we serve, customer, the people we work with, suppliers and the wider community about Ambrose Construct Group's performance against this policy; and
- ❖ setting measurable, realistic objectives and targets and reporting on progress towards their achievement of environmental sustainability.



Brett Ambrose
Chief Executive Officer
20th November 2025